

## Record of operational decision

<b>Decision title:</b>	Fair and Consistent Health and Care Funding Pathways
<b>Date of decision:</b>	29/12/2020
<b>Decision maker:</b>	Director Adults and Communities
<b>Authority for delegated decision:</b>	Chief Executive Scheme of Delegation dated 29 September 2020, SA02 Adult social care operation and policy provision of assessment and care management; approved mental health practitioners; deprivation of liberty functions; strategic and operational safeguarding adults policies and procedures; prevention and support services (including welfare rights, occupational therapy, financial assessments, direct payments, telecare, rapid response registered service).
<b>Ward:</b>	Countywide
<b>Consultation:</b>	<p>Herefordshire has been liaising with Worcestershire County Council re sharing an approach to review and establish fair and consistent care and funding pathways for those individuals requiring health and care. We are working to share knowledge and expertise and, where appropriate, establish a joint approach with Worcestershire County Council in how we work with one shared CCG, with a view to having transparent, trusted pathways and outcomes for our citizens.</p> <p>Herefordshire Council has agreed to appoint an external provider to support this process.</p>
<b>Decision made:</b>	To award a contract to Liaison Care (company reg. 2314163) to provide an assessment tool, through which selected adult health and social care cases will be analysed and the results will be collated in to a report. This information will provide Herefordshire Council and Herefordshire and Worcestershire Clinical Commissioning Group with a mutually understood and agreed formula on which to base care and funding decisions. The project will also seek to provide assurance that we are achieving the best outcome for all of our customers. The project will be at a total cost of £102,500. Timescales are to be determined.
<b>Reasons for decision:</b>	<p>This is a timed and targeted piece of work that will end once the reviews have been undertaken.</p> <p>Maximum independence is achieved through having the right model of support, enabling people to be supported with their health and social care needs, even where complex. This project is directed to the people who have the highest levels of needs in our health and care system, and will provide a tool to ensure fair and consistent way of identifying a person's health and social care needs. Through this model we will be able to present the CCG an assured methodology to reach agreement to appropriately fund and commission for an individual's needs:</p> <ul style="list-style-type: none"> <li>• High cost / complex care packages</li> <li>• S117 High cost / complex care packages</li> </ul>
<b>Highlight any associated risks/finance/legal/equality considerations:</b>	<ul style="list-style-type: none"> <li>• Inadequate resource with sufficient knowledge to assist with identifying correct documents for sampling.</li> <li>• Inadequate data within the system to complete sampling.</li> <li>• Barrier from technology i.e. Mosaic and the portal to which data will be uploaded.</li> </ul>

	<ul style="list-style-type: none"> <li>Relationships with CCG.</li> </ul>
<b>Details of any alternative options considered and rejected:</b>	<p>Alternative provider: No other alternative provider has been identified. This is a very specialist area. Liaison have a national respected reputation with both health and social care providers, which will enable them to make a strong case to review current arrangements with Herefordshire and Worcester CCG. They have staffing available with the relevant specialist skills and tools required.</p> <p>Do nothing: All previous attempts to review practice and process to the satisfaction and agreement of all parties have not been successful. It is believed that utilising a multifaceted approach, including the procurement of this contract with a notable external expert will provide the best outcomes for all concerned.</p>
<b>Details of any declarations of interest made:</b>	<p>None made.</p>

Signed: Stephen Vickers Date: 18 February 2021